

Any person is entitled to receive the following information from FINCA UCO CJSC:

According to article 14¹ of [RA Law on Credit Organizations](#):

- Copies of company financial reports (at least the last annual report) and the conclusions of the external auditor,
- Copies of company State Registration Certificate and Charter,
- Updated brochure on the loans and financial services provided by the credit organization, including interest rates, service fees, periods and other essential conditions.

According to point 8 of the [Regulation 8/04 on Minimum Conditions and Principles for Internal Rules Regulating the Procedure of Examination of Complaints of Customers](#):

- Internal rules on complaints.

According to article 16 point 3 and article 126 point 3 of [RA Law on Market Securities](#):

- Printed version of the prospectus,
- Annual and interim reports approved by an independent auditor.

The stated documents shall be provided based on a written application, **free of charge**, via e-mail or printed to be picked up from FINCA UCO CJSC head office, within a five day period and in the case of the printed version of the prospectus, the working day following the submission of the application.