	2011	2010
Cash flows from operating activities		
Profit before taxation	2,105,824	1,665,547
Non-cash adjustment to reconcile profit to net cash flows:	, ,	.,,.
Provision for impairment of loans to customers	37,901	62,936
Amortization and depreciation	195,347	147,840
oss on sale of property and equipment	9,301	827
Accruals of interest receivable	119,937	(55,242)
Accruals of interest payable	342,439	(102,303)
Foreign translation net (gains)/losses	(9,065)	187,683
Cash flows from operating activities before changes in operating assets and liabilities Net (increase)/decrease in operating assets	2,801,684	1,907,288
Amounts due from other financial institutions	(1,761,323)	1,337,415
Loans to customers	(1,701,523)	(5,053,764)
Other assets	(53,365)	(5,055,764)
Net increase/(decrease) in operating liabilities	(33,303)	0,300
Other liabilities	(17,284)	60,486
Cash flows from operating activities before taxation	(10,301,809)	(1,740,195)
cash from nom operating activities before taxation	(10,301,007)	(1,740,195)
ncome tax paid	(317,706)	(419,561)
Cash flows from operating activities	(10,619,515)	(2,159,756)
Cash flows from investing activities		i oddytki dili ovo o
Purchase of property and equipment (Note 9)	(325,874)	(225,582)
Purchase of intangible assets (Note 10)	(16,081)	(138,857)
Proceeds from disposal of property and equipment	1,332	(130,037)
Net cash flows from investing activities	(340,623)	(364,439)
Cash flows from financing activities	(570,025)	(304,437)
oans received from other financial institutions	20,532,976	13,149,848
oans redeemed from other financial institutions	(9,110,206)	(10,570,139)
Dividends paid to the shareholders	(555,252)	(500,000)
Net cash flows from financing activities	10,867,518	2,079,709
Effect of exchange rate changes on cash and cash equivalents	38,836	(40,635)
Net change in cash and cash equivalents	(53,784)	(485,121)
Cash and cash equivalents at the beginning of the year	372,785	857,906
Cash and cash equivalents at the end of the year	319,001	372,785
Note 5)	•	
Y. Barseghyan, General director 23 March 2012	A. Khachatryan, Chief Accountant	